

# ZI6 Shade Fabric OWNERS MANUAL



CLEANING, CARE, MAINTENANCE AND PRODUCT REFERENCE INFORMATION

RAINBOW **SHADE**

# Introduction

## ***Congratulations on your purchase of a Z16 Shade Fabric Product***

Rainbow Shade Products, the supplier of Z16 Shade Fabric has published this document to assist you in the following two ways.

1/ Provide you with an outline of the required maintenance for Z16 Shade Fabric.

2/ Provide you with reference information which will assist you in understanding what you can expect from this product.

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# Z16 Shade Fabric

## **1/ Z16 Shade Fabric.**

Z16 is a high quality, imported shade fabric distributed in Australia and New Zealand by Rainbow Shade Products who have operated in the industry for over twenty years. The fabric consists of high density polyethylene knitted shade fabric. All the materials used are of the highest quality and are treated to provide UV-R protection and longevity.

\*Independently tested to Australian standard 4174-1994.



## **2/ Z16 and Environmental Factors.**

The lifespan of Z16 Shade Fabric is estimated at 10 years. However this is dependent on a number of factors which include, quality of workmanship, design and installation, as well as a range of environmental factors. These include the effects of dust, moisture, pollution, wind and rain, wildlife (including birds), falling leaves or debris and biological growth. The environment and immediate surroundings can impact on the lifespan of Z16 Shade Fabric. It is reasonable for customers to expect a shorter lifespan from Z16 if one or more of the factors listed above are present.

# Supplier recommended maintenance schedule

maintenance	conducted by	frequency	at the cost of..	Importance
Annual inspection	Shade sail professional	Recommended once a year	*Owner/ by arrangement with shade sail professional	This will give you a report on the condition of the shade sail and highlight any small issues before they become big problems. * Note first inspection may be offered free of charge by your shade sail professional. Check with them for the details of what they offer.
Re-tension	Shade sail professional	As required	Owner	Shade Sails which are loose are more prone to damage. Without optimum tension on your shade sails damage can occur to the fabric and support structure. Rectify immediately if this occurs.
Re-stitching	Shade sail professional	As required	Owner	Over the years the stitching can give way due to being broken down by the sun.
Cleaning	Owner or commercial cleaner	Recommended each 6-12 months or as required	Owner	The cleaning of the Z16 Shade Fabric ensures all environmental residues are removed to increase the life of the fabric, while reducing the likelihood of stains or growth (such as mould) on the fabric.

# Supplier recommended cleaning method and instructions

	<p><b>The Best Cleaning Method For Most Shade Sails.</b> Using Sugar soap and a soft bristle brush. Work the soap into the fabric and leave for 15-20 minutes and then rinse the sail. NOTE: Brush must have soft bristles and must not be applied to fabric in such a way as to damage the weave of the fabric shade fabric in any way. If using a high pressure hose, a rotating brush head attachment must be used. Do not spray the fabric directly with a high pressure hose as this can permanently damage the fabric.</p>
	<p><b>For Shade Sails With Hard To Move Dirt And Grime.</b> Where a commercial grade cleaning product is required for hard to move grime, we would suggest a product known as Wet &amp; Forget. More product information, pricing and instructions can be obtained by calling 1800 222 302 or online at <a href="http://www.wetandforget.com.au">www.wetandforget.com.au</a> (In NZ Wet &amp; Forget is available from major hardware stores.)</p>

The cleaning procedure is as follows.

Always use a soft brush or sponge to prevent damage to the fabric. Use the table below to determine the product concentration and water dilution levels.

Dirt	Concentration	Product
Minor	15%	Liquid Sugar Soap
Medium	30%	Liquid Sugar Soap
Major	25%	Wet & Forget

## Conclusion

Rainbow Shade does not recommend shade sails be cleaned with bleach or mould removal products. Acid washing or the use of a high pressure hose will damage the fabric. The use of any processes, other than the ones recommended here may void the warranty and will greatly reduce the lifespan of the shade fabric. Should the above two cleaning methods prove to be unsuccessful we suggest that the shade sail be taken down and cleaned by a shade sail cleaning professional.

# Understanding Warranty

A shade sail is generally covered by two types of warranty. Details of both are listed here below.

## **a) Fabric Suppliers Warranty**

The Z16 Shade Fabric warranty covers customers where the fabric has degraded due to exposure to sunlight. Rainbow Shade Products offer a 10 year limited warranty which is structured on a pro-rata basis after 5 years.

**Rainbow Shade Products limited warranty does not extend to the following instances:**

- damage to the fabric caused by abrasion or mechanical means.
- damage which may occur due to faulty design or installation (tears, wear, friction damage, holes.)
- colour fading.
- external chemical damage by the use of damaging chemical cleaning agents and chemical products.

For full terms and conditions please contact your shade sail professional for a copy of the warranty.

Should you feel that your shade fabric has been adversely affected by damage from the sun (UV Degradation) then you should contact your shade professional to assess the situation for you.

# Understanding Warranty Continued

## **b) Shade Professionals Workmanship Warranty.**

Details of the shade workmanship warranty are offered to you by the company which manufactured and installed your shade sail. What is offered in a workmanship warranty can vary from company to company so it is recommended that you obtain the details from your shade professional.

Thank you for choosing Rainbow Shade Z16 as your preferred fabric.

We trust that you are delighted with your shade sail or structure, please recommend us to your family, friends or business associate when next they are looking for shade sails or structures.

### **BENEFITS Z16 PROVIDES**

**Up to 99% UVR Block & 97% Shade**

**20 Designer Colours**

**21 years in the Australian market**

For more information please visit [www.rainbowshade.com.au](http://www.rainbowshade.com.au)

Please feel free to leave feedback for us: [sales@rainbowshade.com.au](mailto:sales@rainbowshade.com.au)

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